

DEREK HARDWICK

29/04/1981

derek@derekhardwick.com

+31 64 148 7356

+1 510 744 6466

Profile

Experienced IT professional interested in development work for a better future.

Skills

Communication

Native English speaker with extensive practical knowledge in drafting technical documents, developing project proposals, and writing Master's-level research papers. Proficient in Dutch (level C1).

Project Direction

Proven ability to lead a variety of technical as well as business-oriented projects in a team environment. Experience in both corporate and non-profit organizations, using standardized QMS practices.

Information Management

10+ years of experience assisting various organizations with the management of IT projects, as well as the design and development of back-end server networks.

Education

Universiteit van Amsterdam

MSc Political Science, Conflict Resolution & Governance — **cum laude**

Thesis Title - *Cooperation Amongst Care-Providing NGOs and the Forces That Shape It*
Dutch Language Coursework, Level *Advanced*

San Francisco State University

BA International Relations — **cum laude**

Emphasis in International Conflict & Crisis Management

Vrije Universiteit Amsterdam

Dutch Language Coursework, Level *Advanced Plus*

Experience

Fairfood International

Feb 2010 - Present

Manager ICT

Amsterdam, The Netherlands

Supervised and managed all IT operations for a fast-paced and growing international NGO. Primary tasks included development of internal policies and documentation, solicitation of sponsoring-in-kind (donations) from various IT partners, server administration, management of service providers, and supervision of interns. Contributed greatly to the international expansion of Fairfood by supplying IT and logistical support to six newly opened offices in both developing and OECD countries.

Nitinol Devices & Components

Feb 2008 - Sept 2008

Director IT

Fremont, California

Designed and supervised complete rollout of all-new IT infrastructure after NDC separated from Johnson & Johnson in early 2008, minimizing downtime for the organization. Managed a diverse team of internal and external personnel, and coordinated large handoff of services and data over a period of several months. Responsible for all post-transition technology aspects of 150+ person corporation including Windows/Linux server infrastructure, telephone systems, backups, networking systems, security audits, and supervising and assisting with desktop support (100+ workstations and laptops).

Left organization in September '08 to pursue Master's degree at the Universiteit van Amsterdam.

Stand Sure Systems
Network Engineer & Consultant
Mountain View, California

2007 - 2008

Assisted internet startups with design, implementation, and emergency troubleshooting of high-availability, public-facing production environments. Supplied clients with network documentation and network monitoring services. Advised and supported with the maintenance of a broad range of corporate server environments (both Windows & Linux), email services (Exchange, Zimbra, Postini, Rackspace), and VPN solutions.

Unitek Information Systems
Lead Consultant
Fremont, California

2000 - 2006

Provided consulting services to numerous clients, primarily concerned with the expansion of their internal server infrastructure and improving the management of IT systems and procedures. Acted as senior-level systems administrator for mission-critical web and information servers within Unitek (Linux/Unix/Windows server environments). Managed the expansion of Unitek's IT systems to include additional branch offices and remote users.

Technical

Web Server Management	Productivity Tools	Network Design
CRM/HRM Implementation	Database Administration	Mailinglist Systems
Collaboration Systems (CMS, Wiki, Forums, Blogs)	Basic Scripting (Bash, Python, Excel)	Server Administration (Linux, Windows, Exchange)

Derek Hardwick — derek@derekhardwick.com — +31 64 148 7356
Lootsstraat 32-1 — 1053 NZ Amsterdam — The Netherlands